



Parent Information Packet

Dear Parents,

Thank you for registering your child for Naples Zoo's first Camp WILD! Each day will be packed full of exciting new activities for your child and lots of animals! Please read this packet carefully to prepare your child for their camp day.

Reservation Policies

- Reservations are required prior to the program start date.
- Full payment is required upon reservation.
- Changes to your reservation two weeks or less prior to scheduled program are subject to approval.
- Refunds will not be issued for no-shows. A no-show is defined as no notice was given to the Zoo prior to the program start.
- Cancellation requests received less than 2 weeks prior to program start date will result in a fee of 50% of the total cost of the canceled reservation.

Inclement Weather Policies

- Camp programs occur rain or shine.
- Camp programs may be canceled due to severe weather and parents will be notified prior to the program start. If this occurs, a full refund will be issued.
- During lightning or thunderstorms, campers will be taken to a safe location and will continue to have camp activities while restricted to their safe area.

General Program Information

What to Bring

- Lunch
- A refillable water bottle
- Raincoat
- Close-toed shoes (flip-flops are not permitted)
- Sunscreen, already applied
- Insect repellent, if desired

What Not to Bring: electronics, toys, money, jewelry, weapons, collectables. These items will be confiscated and returned to the parent at pick-up.

Activities

- Each day or week of camp is designed with a theme and all activities will revolve around that theme.
- All activities are designed to meet the Naples Zoo mission of conserving and caring for wildlife and wild places and striving to inspire this conservation ethic in our guests through engaging, educational experiences that serve to increase appreciation for the natural world.
- Examples of activities are:
 - Physical games (tag, races, etc.)
 - Nature play activities
 - Arts and crafts
 - Tours
 - Peeks behind-the-scenes
 - Animal encounters with small education animals (turtles, snakes, hedgehog, etc.)
 - Conservation action
 - Shows and keeper talks

Snacks and Lunch

- Full day campers are required to bring their lunches and a refillable water bottle.
- A morning and afternoon snack will be offered. Snacks offered will not contain any nut products.

Drop-off and Pick-Up Procedures

Campers should be dropped off at the camper drop-off location, designated on [the map](#). Parents can pull up and a Zoo staff educator will get their child from the car, or you can park and walk your child up to the gate.

Each morning of daily camp, parents will be given a printed check-out code for their child, which is required of anyone picking up your child. Please bring this code to the gate with you in order to pick-up your child. For your child's safety, we will not release your child unless the appropriate check out code is given. A new code will be issued each morning of daily camps.

Drop off Time: 8:30-9 am

Pick-up Time: 4-4:30 pm

Late fees will be assessed if your child is not picked up by the end of the pick-up time. Extended care is not available at this time.

Behavioral Policy

Naples Zoo Camp WILD staff is responsible for the safety of all campers. Therefore, staff will not allow campers to behave inappropriately. Examples of inappropriate behavior are bullying, disrespecting animals, talking back, fighting, stealing, swearing, damaging property, hurting other campers. Staff will work with the child to help the child understand their inappropriate behavior and jointly agree to a solution to prevent any further challenges. Consequences may include a time-out, phone call to parent, meeting with parent, or suspension. Each morning of daily camp, Zoo staff will review the Behavioral

Policy with campers, however, your understanding and support of these expectations is valuable to a positive camp experience.

Medical Care

If your child needs medication while at camp, you are required to contact Zoo Education staff in advance and complete a special medical authorization form. Contact staff via email at education@napleszoo.org or by calling 239-262-5409 ext. 124.

Waivers

Your reservation and complete payment authorize the following:

Consent to Treat: In case of medical emergency, your registration authorized Naples Zoo to administer first aid and/or medical treatment at the nearest and most adequate facility of Naples Zoo's choice.

Photo/Video Release: Your registration provided release of photo/video of the participant taken at Camp WILD and agreed that Naples Zoo may use photos and video, without compensation, for legitimate marketing purposes. Camper names will never be used without additional parental consent.